Electronic Acknowledgement Receipt				
EFS ID:	4483258			
Application Number:	10507102			
International Application Number:				
Confirmation Number:	2041			
Title of Invention:	METHOD FOR OPERATING A CALL-CENTRE			
First Named Inventor/Applicant Name:	Helmut Kunkel			
Customer Number:	01444			
Filer:	Roger Lowen Browdy/Cheryl Lynn Crandell			
Filer Authorized By:	Roger Lowen Browdy			
Attorney Docket Number:	KUNKEL1			
Receipt Date:	18-DEC-2008			
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Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$1810
RAM confirmation Number	290
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /₊zip	Pages (if appl.)
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1 Issue Fee Payment (PTO-85B)	Issue Fee Payment (PTO-85R)	2008-12-188-	229470	no	1		
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Warnings:							
Information:							
2 Fee Worksheet (PTO-06)	fee-info.pdf	31783	no	2			
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		Total Files Size (in bytes)	261253				

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.